

Diamond Resorts U.S. Collection Members Association  
Assessment Fee Department  
10600 West Charleston Boulevard  
Las Vegas, NV 89135-1014

**2014 Assessment Fee**  
Account#: 1941873

| Description                         | Debit   | Credit | Amount  |
|-------------------------------------|---------|--------|---------|
| Balance As Of 11/08/2013            | .00     | .00    | .00     |
| 2014-U.S. Base Standard Assessment  | 215.00  | .00    | 215.00  |
| 2014-U.S. Point Standard Assessment | 4019.64 | .00    | 4019.64 |

Save your association credit card fees,  
pay by check (US funds only)

**Amount Due** \$4234.64

For more information regarding this bill please call **1.877.374.2582**.

Please make check payable to: **Diamond Resorts U.S. Collection Members Association**



**Save money** for your association and  
**PAY YOUR FEES ONLINE!**

Log in to your account and select **Payments**  
from within the **My Accounts** section.

If you have never logged in, please **register**:

1. Go to **DiamondResorts.com**
2. Click **Register**
3. Follow the online instructions
4. Once complete, a confirmation e-mail will  
be sent asking you to validate your account.
5. You can now pay your fees online!

21001

Please detach and return coupon with payment

Diamond Resorts U.S. Collection Members Association  
Assessment Fee Department  
10600 West Charleston Boulevard  
Las Vegas, NV 89135-1014

### 2014 Assessment Fee

Account #: 1941873  
Due Date: Jan 1, 2014  
Statement Date: Nov 12, 2013  
Amount Due: \$4234.64



DR\_CLUB » 0 0 0 0 0  
Joy Marie Byrd  
PO Box 588  
Homosassa FL 34487-0588

### Make Check Payable to:

Diamond Resorts U.S. Collection  
Members Association  
PO Box 845189  
Dallas, TX 75284-5189

600000194187304234640

# IMPORTANT MEMBER INFORMATION

## FREQUENTLY ASKED ASSESSMENT FEE QUESTIONS

### Q.1. What are assessment fees and who determines them?

A.1. Assessment fees are made up of three components.

**THE Club® Dues:** This is the fee for being a member of THE Club® and covers all the services required to operate and provide the benefits of THE Club®, such as Member benefit administration, II exchange and Platinum membership, member publications and collateral materials, as well as audit fees. THE Club® fee is the same for every member irrespective of how many points the member owns.

**Base Standard Assessment:** This fee, which covers the fixed costs to operate the Collection, is paid equally by all members regardless of the number of points they own. It is determined by the Association's board of directors.

**Point Standard Assessment:** This fee encompasses the expenses to operate, maintain and refurbish the resorts in the Collection, as well as variable costs such as call center and operational services incurred by the Association. The board of directors of each resort in the Collection creates an annual budget that estimates the expenses to operate the resort. These expenses are apportioned across all owners and therefore the charge to the Collection is dependent on the amount of inventory that the Collection owns at that resort. This process is completed for all the resorts in the Collection and the total is divided by the number of points in the Collection.

### Q.2. When are assessment fees billed and when are they due?

A.2. Assessment fees are typically due before January 1. If you don't receive a bill, it is up to you to request it. Please refer to the enclosed copy of your Association's Assessment Billing and Collection Policy for more information or log on to [DiamondResorts.com](http://DiamondResorts.com) for more information.

### Q.3. How do I pay my assessment fees?

A.3. There are a number of options to pay your fees:

1. Mail your check and payment coupon in the enclosed envelope. **Please note:** When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.
2. Log in to your member account on [DiamondResorts.com](http://DiamondResorts.com), and click on Accounts to pay by electronic debit or credit card.
3. Call 1.877.DRI.CLUB (1.877.374.2582) and pay by credit card by using our fully automated payment service available 24 hours a day.

### Q.4. Can I pay my assessment fees at a resort?

A.4. Payments cannot be accepted at any resort.

### Q.5. Can I pay my assessment fees in installments?

A.5. Yes, you can prepay your fees in any number of installments between now and December, as long as the entire balance is paid before January 1. You may also prepay your 2015 fees in installments. Log on to [DiamondResorts.com](http://DiamondResorts.com) to schedule your payments through the EFT option or by credit card.

### Q.6. If I don't use my points this year, do I have to pay the assessment fees and dues for THE Club®?

A.6. Yes, all members must pay their fees regardless of whether or not they use or save their points.

### Q.7. What happens if I do not pay my assessment fees before they are due?

A.7. Non-payment of assessment fees could result in forfeiture of your membership. Collection and recovery charges may be added to your account for non-payment of fees. Please refer to the enclosed copy of your Association's Assessment Billing and Collection Policy for more information.

### Q.8. What if I have a question about my loan?

A.8. If you financed through Diamond Resorts International®, all questions concerning your loan (i.e. interest, monthly payments, coupon books, balance and pay-off amounts, or interest 1098s) should be directed to 1.877.DRI.CLUB (1.877.374.2582) (U.S. calls). Otherwise, please refer to your coupon book to determine your lender.

### Q.9. If I have a question regarding my assessment fees, who should I contact?

A.9. Customer service can be reached at 1.877.374.2582 or e-mail [BillingHelp@DiamondResorts.com](mailto:BillingHelp@DiamondResorts.com).

### Q.10. What is the "ARDA-ROC PAC" assessment for? Do I have to pay it and is it part of the assessment fee?

A.10. ARDA's political arm, ARDA-ROC PAC (American Resort Development Association Resort Owners Coalition Political Action Committee), enables owners to engage government officials at all levels in constructive, ongoing dialogue and to participate in policy decisions affecting their vacation ownership experience. Year after year, timeshare owners are targeted by federal, state and local lawmakers searching for various ways to raise revenue, and this committee is dedicated to protecting your economic interests. ARDA-ROC PAC contributions are political contributions not deductible for federal in-come tax purposes. You may refuse to contribute or contribute more or less without reprisal or otherwise affecting your membership. Only U.S. citizens or permanent resident aliens (green card holders) may contribute to ARDA-ROC PAC.

## Mailing Address / Phone Updates

Print only the information that requires a change.

Please return to: Diamond Resorts U.S. Collection Members Association

10600 West Charleston Boulevard  
Las Vegas, Nevada 89135-1014

Address Line 1: \_\_\_\_\_

Address Line 2: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

E-mail: \_\_\_\_\_

Home Phone: \_\_\_\_\_

Work Phone: \_\_\_\_\_

Dear Diamond Resorts U.S. Collection Member,

We hope you have enjoyed spending your vacation time at one of our fabulous resorts this year or are planning to do so soon. We want to tell you about some of the exciting things that are planned at the various resorts within our Collection in 2014. Your 2014 Maintenance Fee statement and a copy of the Diamond Resorts U.S. Collection Members Association's 2014 Budget are enclosed. Many of the resorts within our U.S. Collection are experiencing maintenance fee increases in 2014 and this is driving an increase in our Association budget as well. Your Board has reviewed the budget details for the Association and believes the increases at the resorts are necessary to continue with resort improvements, and to maintain the high-quality standards you expect.

## 2014 Assessment Fees

Your Collection consists of ownership interests at approximately 35 resorts across the continental United States and St. Maarten. The Board of Directors of each resort's association meet annually to create a budget for the upcoming year. The boards review the actual year-to-date expenses to operate the resorts and then forecast the operating costs for the upcoming year by making assumptions about changes—increases and decreases—in those expenses. The boards also determine what amount should be contributed to the resorts' reserve funds for future refurbishments, repairs and replacements. These costs are then apportioned across all owners, and therefore the fees billed to the U.S. Collection are dependent on the ownership interests that the U.S. Collection holds at each resort.

Enclosed you will find your 2014 annual assessment statement, along with a copy of the Association's 2014 budget and Assessment Billing and Collection Policy. We have included a new expense line item in the 2014 budget to cover the cost of reservations and customer service. Previously this cost was included in THE Club® annual dues; however, it has been determined that this is actually an expense directly related to our Association and not THE Club®. We have more than 70,000 members of our Association and it is appropriate that our Association bear the cost of facilitating reservations and other communication expenses for our members. By increasing our Association budget to include these costs, THE Club® is actually able to reduce its annual dues to our members.

Your Base Standard Assessment for 2014 will be \$215, and the fee per point for your Point Standard Assessment is 14.10 cents, but THE Club® dues have been reduced from \$299 to \$204. To give you an example of the total impact on your fees, the aggregate 2014 fee combining the U.S. Collection fee and THE Club® dues equates to a 0.59% increase in the total assessment for a member who owns 5,000 points, 5.68% for a member who owns 10,000 points, 8.10% for a member who owns 15,000 points and 9.52% for a member who owns 20,000 points. In previous years, THE Club® dues included these services; however, since these services actually support the operation of the U.S. Collection, separate from operating THE Club®, these fees have been attributed to the per point fee accordingly.

In our letters to you over the past couple of years, your Board explained our Association had a deficit. Your Board has budgeted for surpluses that have been used to decrease this deficit. We are pleased to inform you that great progress continues to be made in reducing the deficit. We have moved from a deficit of nearly \$10,000,000 just a few years ago to a projected 2013 year-end deficit of \$2,100,000. In 2014, your Board has budgeted to reduce the deficit even further, to \$1,400,000. This is great news for your Association and shows that over the next few years we should no longer have a deficit situation and will no longer need to incorporate a surplus into the budget.

## **2014 Resort Projects**

Taking into consideration amenities, appointments and improvements that are necessary to maintain the high-quality standards you have come to expect, during 2014 approximately \$53,000,000 will be invested at the resorts within your U.S. Collection. There are many exciting projects scheduled. We will be updating the Association website with pictures of the 2014 projects. We recommend you visit your Association's website at [DiamondResortsHOA.com](http://DiamondResortsHOA.com). Here you will find information on your Association, details of Board meetings, audited financials, etc.

- the continuation of the multi-year room refurbishment projects at The Ridge on Sedona Golf Resort, Scottsdale Villa Mirage and Scottsdale Links Resort
- furniture replacement at Bent Creek Golf Village
- beginning of multi-year kitchen and bathroom refurbishment at Grand Beach Resort
- continuation of kitchen renovations at Desert Paradise Resort
- commencement of kitchen and bathroom renovations at Daytona Beach Resort
- continuation of floor plan reversal and upgrades of the Murphy beds at the Villas at Polo Towers
- the final stage of the major, multi-year renovation project at Lake Tahoe Vacation Resort, including new flooring, furniture, windows, window treatments, countertops, appliances, light fixtures, etc., along with the addition of two-burner cooktops in the kitchens on the studio side of the units
- renovations of more than 100 units at The Historic Powhatan Resort
- continuation of the multi-year refurbishment project at Greensprings Vacation Resort
- room, lobby, and ground enhancements at the St. Maarten properties
- land development project to include the creation of a new operational building for housekeeping, maintenance and security at Grand Beach Resort

## **Important Payment Information**

Your total assessment fees are due in full by January 1, 2014. If you prepaid your 2014 assessment fee based on the 2013 rate, the incremental amount is also due by January 1, 2014. Please see the enclosed Assessment Billing and Collection Policy for additional information on late fees and interest. We encourage you to send payment by check in the enclosed envelope or use the electronic debit (EFT) feature available at [DiamondResorts.com](http://DiamondResorts.com) because payments made by check or EFT save money for our Association. For more information on how to pay your bill, please refer to the Frequently Asked Questions on the back of your statement, call 1.877.DRI.CLUB (1.877.374.2582), or e-mail [BillingHelp@diamonddresorts.com](mailto:BillingHelp@diamonddresorts.com).

## **Mark Your Calendars**

Your Board of Directors and your management company look forward to great owner participation, whether in person or by proxy, at your annual meetings. The next Annual Meeting has been set for Friday, October 24, 2014 in Las Vegas and we hope to see you there.

Sincerely,

Board of Directors

Diamond Resorts U.S. Collection Members Association

**DIAMOND RESORTS U.S. COLLECTION MEMBERS ASSOCIATION  
2014 ASSESSMENT BILLING AND COLLECTION POLICY**

The following was adopted by the Board of Directors on October 24, 2013.

**ANNUAL ASSESSMENT BILLING**

- The annual assessment notice for the next year's assessment will be sent on or before **December 15**. Should you not receive an assessment notice, it does not relieve you of your responsibility for timely payment. If a bill is not received, it is up to the member to request, and/or notify the Association of any address change.

**JANUARY 1 – PAYMENT IS DUE**

Note: A \$30.00 charge will be added to the member's account for any payment that is not honored, regardless of reason.

If the assessment is not paid in full by **January 25**, the account becomes delinquent.

1. The following charges will be added to all delinquent accounts on **January 26**:
  - a. An interest charge of 18% per annum from the due date, which will continue to accrue until the account is paid in full; and
  - b. An administrative late fee of \$25.00

**February 15—SUSPENSION NOTICE**

Beginning February 15, a notice fee of \$15.00, or 5% of the past due amount, whichever is less, may be assessed against the member's account. If the assessment is not paid in full by February 15, the Association may send a notice providing the amount due and informing the member that the following actions detailed below will result if the account is not paid in full by **March 17**. **No further notice will be sent out after February 15.**

**March 17—SUSPENSION OF USE RIGHTS**

1. Reservation requests will not be accepted and a member may suffer suspension of use rights;
2. Previously confirmed exchanges or use rights may be cancelled and an exchange (deposit or confirmation) cancellation fee of \$25.00, if applicable;
3. If full payment is received after March 2, there is no guarantee that the member will be able to receive a confirmed reservation or exchange at that time.

Use rights revoked because of delinquencies may be used by the Association and the net proceeds therefrom may be utilized by the Association to offset collection costs.

**March 17—BOARD ACTION**

The Board of Directors may authorize any necessary actions to collect outstanding assessments. Actions may include but are not limited to the following:

1. Determination of whether to send delinquent accounts to an attorney, which will result in additional collection and legal fees.
2. Engagement of professional collection agency.
3. Recovery of points through enforcement of security interest and termination of membership.
4. Initiation of small claims suit or legal action.

All related costs for the above will be added to the delinquent member's account.

# Diamond Resorts U.S. Collection Members Association, Inc.

## 2014 Budget

### REVENUES

|                    |                |
|--------------------|----------------|
| Assessment Revenue | \$ 149,902,986 |
| Other Revenue      | 662,500        |

### TOTAL REVENUES

**150,565,486**

### EXPENSES

|                                       |             |
|---------------------------------------|-------------|
| Maintenance Fee Obligation            | 112,821,077 |
| Management Fees                       | 19,553,389  |
| Bad Debt Expense                      | 7,063,787   |
| Developer Delinquency Contribution    | (3,885,083) |
| Assessment, Billing & Accounting Fees | 12,476,229  |
| General & Administrative              | 1,879,918   |

### TOTAL EXPENSES

**149,909,317**

### EXCESS OF REVENUE OVER EXPENSES

**656,169**

Fund Balance/(Deficit), beginning of year

(2,112,310)

### PROJ. FUND BALANCE/(DEFICIT), end of year

**\$ (1,456,141)**

|                                           |           |
|-------------------------------------------|-----------|
| Base Standard Assessment                  | \$ 215    |
| Point Standard Assessment (Fee Per Point) | \$ 0.1410 |
| THE Club®                                 | \$ 204    |

THE Club® Dues are provided for informational purposes only. They are not part of the assessments, but are fees associated with THE Club®.

Books and records of the timeshare association are currently being maintained at 10600 W. Charleston Blvd. Las Vegas, NV 89135





Dear Valued Member of THE Club® at Diamond Resorts International®,

This year, Diamond Resorts International (Diamond) has continued to expand THE Club portfolio with new resort affiliations, and has provided more choices with new benefits and extended Member Escorted Journeys and events across the world. We are continually looking at developing the offerings every year, giving you an expanded selection of destinations and experiences. Diamond continues to provide you with the best vacation ownership offerings possible without additional exchange fees when you book.

Your enclosed billing statement includes the 2014 THE Club fee, which covers the cost of providing these additional services and benefits to you, including both Exchange and Gold Membership with Interval International®; creation and distribution of THE Club related collateral such as the Annual Global Reservations Directory and Member Benefits Directory; membership cards, other printed and electronic communications; and other THE Club related products. Reservation services were previously provided directly to you by THE Club and the cost for those services was included in THE Club fee. Because the services are now provided through the Collection, those costs will be included in your Collection maintenance fees.

### New Resort and Hotel Affiliates

This year, more than 50 new and exciting resort, hotel and cruise affiliations, as well as hotel affiliations in three new countries, have been introduced. This has been possible not only due to the acquisitions that Diamond and its subsidiaries have secured in the last year, but through growth with new partner affiliates. Altogether you now have access to more than 300 managed and affiliated resorts, hotels and cruises in 33 countries!

New options added since the last THE Club update letter include U.S. resort choices in central and southern Florida, Louisiana and South Carolina. For those seeking breathtaking oceanfront beauty, there are resorts to explore in Greece and the Bahamas, and all-inclusive resorts offered in popular locations on the coasts of Mexico, the Dominican Republic, and the Bahamas.

| New U.S. Choices                   | State          | Global Choices                    | Country            |
|------------------------------------|----------------|-----------------------------------|--------------------|
| The Cove on Ormond Beach*          | Florida        | Sun Beach Holiday Club            | Greece             |
| Charter Club Resort of Naples Bay* | Florida        | Village Heights Golf Resort       | Greece             |
| Parkway International Resort*      | Florida        | Village Holiday Club              | Greece             |
| Orbit One Vacation Villas*         | Florida        | Grand Sirenis Riviera Maya Resort | Mexico             |
| Bryan's Spanish Cove*              | Florida        | El Cid Marina Beach               | Mexico             |
| Liki Tiki Village*                 | Florida        | El Cid El Moro Beach              | Mexico             |
| Crescent Resort on South Beach     | Florida        | Sirenis Tropical Suites Casino    | Dominican Republic |
| Frenchman Orleans                  | Louisiana      | Paradise Harbour Club             | Bahamas            |
| Church Street Inn                  | South Carolina |                                   |                    |

New in 2013, members of THE Club now have a selection of hotels to choose from across Asia. From contemporary accommodations in bustling city centers, to elegant and traditional accommodations featuring hot springs, you now have an eclectic choice of hotels located in China, Hong Kong, Japan, Singapore and Malaysia.

|                                     |           |  |                                |          |
|-------------------------------------|-----------|--|--------------------------------|----------|
| Dorsett Wuhan                       | China     |  | Nojiriko Hotel El Bosco        | Japan    |
| Dorsett Shanghai                    | China     |  | Hotel AGORA Osaka Moriguchi    | Japan    |
| Dorsett Grand Chengdu Hotel         | China     |  | Hotel AGORA Regency Sakai      | Japan    |
| Lan Kwai Fong Hotel                 | Hong Kong |  | Oncr Hotel and Hot Springs     | Japan    |
| Dorsett Mongkok Hong Kong           | Hong Kong |  | Imaiso Hotel and Hot Springs   | Japan    |
| Dorsett Kwun Tong                   | Hong Kong |  | Nanzanso Hotel and Hot Springs | Japan    |
| Silka Seaview                       | Hong Kong |  | Agora Place Asakusa            | Japan    |
| Silka West Kowloon                  | Hong Kong |  | Silka Johor Bahru              | Japan    |
| Silka Far East Hong Kong            | Hong Kong |  | Dorsett Grand Labuan           | Malaysia |
| The Mercer                          | Hong Kong |  | Dorsett Grand Subang           | Malaysia |
| Cosmo Hotel Hong Kong               | Hong Kong |  | Damas Suites & Residences      | Malaysia |
| Cosmopolitan Hotel Hong Kong        | Hong Kong |  | Dorsett Regency Kuala Lumpur   | Malaysia |
| Dorsett Singapore                   | Singapore |  | Regalia Residence              | Malaysia |
| AGORA Fukuoka Hilltop Hotel and Spa | Japan     |  | Silka Maytower Hotels & Apts.  | Malaysia |

### New Cruise Itineraries

Due to popular demand, all of the 2013 cruise itineraries are now fully booked, but we are pleased to now offer the new 2014 itineraries with NCL that include an Alaskan cruise which continues to be extremely popular; a Mediterranean cruise with a new itinerary offering a port of call in Cannes, France; an Eastern Caribbean cruise aboard a the brand new ship, NCL Getaway; as well as the Balkan Capitals cruise in Europe taking in 6 countries in 9 days including Russia.

### New Benefits and Programs

We were also pleased to continue expanding the Member benefits offering for you throughout 2013 and 2014 to include additional products, discounts, and programs in areas that you told us you were interested.

#### Diamond Resorts aStore

Diamond has compiled a selection of travel books for your convenience within the new Diamond Resorts International aStore. You can purchase guides for the destination you are visiting to both plan and take along with you. The travel guides contain destination information such as walking trails, beaches and local attractions to make the most of your vacation time.

#### MD247.com

Members of THE Club and their traveling party can take advantage of MD247.com, a travel benefit that provides telephone medical service from a network of over 10,000 certified doctors for 24 hour advice, diagnosis, and non-narcotic prescriptions phoned into a nearby pharmacy. Consultations are unlimited and service is provided without deductibles, co-pays or restrictions for pre-existing conditions for the length of your stay at any U.S. destination.

#### The Diamond Kitchen

You have told us that cooking is one of your favorite hobbies, so we are providing a Facebook page to share your favorite recipes, but with a twist! We ask that you share the recipes that you most enjoy preparing in the kitchen of your Diamond accommodation. Cooking away from home requires creativity, and your fellow members will enjoy sharing tips and secrets.

#### ArrivalGuides.com

Through a new partnership this year with ArrivalGuides.com, we are pleased to provide more information on local events, dining options and attractions for all of our vacation destinations, which are available to print or download for easy reference. When you visit THE Club resort pages at [DiamondResorts.com](http://DiamondResorts.com), just click on the "Destination Guide" for information featuring all the details you will want to maximize your vacation!



## Announcing NEW 2014 Loyalty Benefits

In addition to the Platinum benefits you have enjoyed including your Interval Platinum membership upgrade offering discounted exchange fees, free guest certificates, access to airport lounges around the world, and 25% points discounts on II exchange reservations, beginning January 1, 2014, we are pleased to offer the following new benefits:

### Diamond Flexibility/Value

Members may conveniently complete THE Club reservations by renting additional points, pricing based on your loyalty tier status at time of booking. Diamond Value offers Platinum members the ability to recognize deeply discounted rental rates on last minute getaways.

### Diamond Luxury Selections

Discover a remarkable collection of private luxury villas, resorts, boutique hotels, yachts and more, all available for you to book with your points. Immerse yourself in the elegance of lavish living and escape to an eclectic selection of upscale residences from a trendy urban flat in New York City, to a relaxing beachside dream home in the Virgin Islands; from a yachting cruise across the turquoise green waters of the Caribbean coast, to a 17th century farmhouse nestled in the enchanted hillsides of Tuscany. Be adventurous on an exotic river cruise or a thrilling jungle safari.

### Platinum Priority Service Goes a Step Further at Diamond Managed Resorts

We are pleased to offer Platinum service at every step of your Diamond reservation, from choosing your favorite unit, and to streamlining your check-in process, to priority check-in by 2 p.m., and even an e-grocery service!

You will notice a few new changes in 2014 for your current loyalty benefits. In reviewing the Loyalty upgrade benefit, you will continue to have the opportunity to utilize this benefit as many times during a calendar year as you choose, however a fee will apply for every upgrade.

For information and details regarding all your 2014 Loyalty Benefits, log in at [Diamondresorts.com](http://Diamondresorts.com), and click on “Diamond Loyalty Benefits” under “My Benefits”.

## New Member Escorted Journeys for 2014

Introduced in 2012, Member Escorted Journeys have proven to be a wonderful way to explore new lands and experiences with fellow members of THE Club, using a combination of points and cash. These tours are escorted by our trusted British team, The Big Journey Company, who has been escorting our European member tours for a number of years. The Member Escorted Journeys being offered for 2014 are listed below; more information can be found at [DiamondResorts.com](http://DiamondResorts.com) in the “Travel” section under “My Benefits”.

January 21 and September 19, 2014 - Kenya Grand Safari

March 16, 2014 – Japan

October 1, 2014 - Costa Rica

October 29, 2014 - China and Hong Kong

February 22, 2014 - Northern Lights Cruise from Norway

March 29, 2014 - Borneo Tour

October 11, 2014 - India and Nepal

### Especially for Platinum Members:

February 1, 2014 - Iceland Eco-tour

May 18, 2014 – Italy tour with exclusive Puglis Food and Wine Tour

### Dedicated Members-only Club Events

Club Events are based at a Diamond managed resort and allow members to meet and experience the local cultures, cuisine and countryside together. Exceedingly popular, we have increased the number of “Experience Ireland” events next year to accommodate the growing demand, and will again offer the Experience Portugal event in the Spring.

- April 26, 2014- Experience Portugal
- May 3, 2014 –Experience Ireland
- June 14, 2014 –Experience Ireland
- July 26, 2014 –Experience Ireland
- September 13, 2014 –Experience Ireland

## Looking Toward the New Year

Following lots of feedback from our members, we redesigned the Member Area at [DiamondResorts.com](http://DiamondResorts.com) to allow you to view and access your benefits more easily, and we have improved the online booking process. We hope you have enjoyed those new updates, as well as the new “search by experience” function, allowing you to explore the resorts all over the world that offer your favorite activities and amenities.

